OFFICE OF THE CITY TREASURER	2010	2011	2012
DEPARTMENT METRICS	ACTUAL	PROJECTED	PROJECTED
	UNITS	UNITS	UNITS
Financial Management			
Number of in-house financial transactions	230,737	235,000	235,000
Value of in-house financial transactions	\$3,091,803,864	\$2,700,000,000	\$3,200,000,000
Number of animal licenses issued in-house	263	400	265
Number of payments disbursed	232,221	240,000	230,000
Rate of return on investments	0.32%	0.50%	0.25%
State of Wisconsin Local Government Investment Pool (LGIP) rate of return (benchmark)	0.2117%	TBD	TBD
Average daily investment balance	\$235,797,362	\$240,000,000	\$235,000,000
General fund investment revenue	\$503,035	\$800,000	\$391,700
Property Tax Collection			
Number of real estate lottery and gaming credits	88,873	91,000	89,000
Value of real estate lottery and gaming credits	\$8,330,362	\$7,600,000	\$8,400,000
Number of mobile home lottery and gaming credits	303	325	305
Value of mobile home lottery and gaming credits	\$25,606	\$26,000	\$26,000
Amount of property taxes collected	\$794,517,472	\$760,000,000	\$810,000,000
Cost of property tax collection as a percentage of total property taxes collected	0.2401%	0.2846%	0.2545%
Total percentage of delinquent City property taxes collected after two years of the close of the levy (levy year reported = budget year - 3)	93.25%	90.00%	90.00%
Number of property tax bills prepared and mailed	539,985	550,000	540,000
Number of tax parcels placed in foreclosure	1,089	1,500	1,200
Number of parcels acquired through foreclosure	532	750	600
Number of tax accounts in bankruptcy	1,307	2,000	1,700
Number of lock box tax payments processed	206,579	235,000	210,000
Number of in-house tax payments processed	157,894	205,000	160,000
Number of Internet portal tax e-payments processed	27,167	24,000	28,000
Number of agency tax e-payments processed	57,445	58,000	58,000
Number of taxpayer calls serviced	66,138	75,000	62,000
Investment Revenue			
Total Investment Revenue	\$754,552	\$1,200,000	\$587,500
Total General Fund Investment Revenue	\$503,035	\$800,000	\$391,700
Total PDAF Investment Revenue	\$251,517	\$400,000	\$195,800